

# Parent Portal Information on the Contact Page

Last Modified on 11/03/2020 12:30 am EST

From the *Contact* page you can see the number of times they have logged into the portal and the last login date.

You can also reset the contact's portal password using the **Reset Portal Password** button. This will generate a temporary password and immediately email it to the contact's email.

**Jackrabbit**

**Contact: Holly Ager**

[Return](#)[Save Changes](#)[Delete](#)[Help](#)[Send Idea](#)

**General Information**

Family Ager

First Name Last Name 

Type 

Mother

☒ Primary Contact☒ Billing Contact☒ Authorized to pick up student

**Email, Phone Numbers, & Address**

Email ☐ ☐ Mass Email Opt-Out

Home Phone

Work Phone

Mobile Phone ☒ Text Opt-In (consent required)

Address 1

City State/Prov Zip/Post Code

**Portal Information**

[Reset Portal Password](#)

Send an email to the contact with a temporary password

Login ID 

☒ Allow to login to Parent Portal

Last Login 4/9/2018 11:41:00 PM

# Logins 64

Clear the checkbox to block the contact from using the Portal

Parents can reset their own passwords with the **Reset Password** link that is located on the Portal login page. Encourage them to do this so that your staff does not need to reset it.