

Use the Parent Portal Log to View Portal Activity

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The **Parent Portal Log** (under *Reports*) is your best resource to quickly see all portal activity. See our Help article [View Parent Portal Activity](#) for more options to monitor Portal activity.

The Parent Portal Log allows you to easily determine if parents are using invalid Login IDs or an incorrect password. You can also run general reports on various Portal activities.

Jackrabbit		Parent Portal Log					
Return							
View 1 - 46 of 46		Print	Export	Refresh	Show/Hide Columns		
Date/Time (Local)	Loc	Family/Acct	Contact	Portal User ID	Login:	Contact Email	Message
4/9/2018 11:41:00 PM	EDU	Ager	Holly Ager	hollyager41@gmail.com	64	hollyager41@gmail.com	Login successful for UserID: hollyager41@gmail.com
4/9/2018 11:40:00 PM							Login failed. Unknown UserID: lanceolson@gmail.com
4/9/2018 11:29:00 PM	EDU	Harris	April Harris	aprilharris@gmail.com	6	aprilharris@gmail.com	Password reset
4/9/2018 11:29:00 PM	EDU	Harris	April Harris	aprilharris@gmail.com	6	aprilharris@gmail.com	Login successful for UserID: aprilharris@gmail.com
4/9/2018 11:29:00 PM	EDU	Harris	April Harris	aprilharris@gmail.com	6	aprilharris@gmail.com	Incorrect Password for UserID: aprilharris@gmail.com
4/9/2018 11:29:00 PM	EDU	Harris	April Harris	aprilharris@gmail.com	6	aprilharris@gmail.com	Incorrect Password for UserID: aprilharris@gmail.com
4/9/2018 11:28:00 PM	EDU	Harris	April Harris	aprilharris@gmail.com	6	aprilharris@gmail.com	Password has been reset by Staff and emailed to 'aprilharris@gmail.com'.
4/9/2018 10:27:00 PM	EDU	Ager	Holly Ager	hollyager41@gmail.com	64	hollyager41@gmail.com	Registered for Event: Parent's Night Out - Date/Time: 4/13/2018 Friday 6:00pm-10:00pm
4/9/2018 9:46:00 PM	EDU	Ager	Holly Ager	hollyager41@gmail.com	64	hollyager41@gmail.com	Login successful for UserID: hollyager41@gmail.com