

Text Messaging Settings

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Jackrabbit has partnered with the text messaging provider, Plivo (www.plivo.com) to offer you the ability to send text messages to your families from within your database. When you set up texting in your database Step 3 requires you to verify your Plivo account with Jackrabbit.



Permissions control the ability for your Users to see certain data and take specific actions. Before moving forward review [User Permissions for Text Messaging](#)

To verify your account go to the *Tools* menu > *Edit Settings* and select **Text Messages**. Enter your *Plivo Auth ID* and *Auth Token* in the appropriate fields and click the **Verify Account** button. For complete instructions on setting up texting see [Texting in Jackrabbit](#).

Jackrabbit

Edit Settings

◀ Return ✓ Save Changes ? Help Support

Click an item below

- Closed Dates
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- Text Messages**
- Tuition Settings
- User-defined Fields
- User IDs

Plivo Account Information [Watch "How to Setup Plivo"](#)

Step 1: Setup your text messaging account with our texting partner Plivo by clicking on this link: www.plivo.com
❗ Plivo fees apply

Step 2: Enter your Plivo account information: ?

Auth ID:

Auth Token:

Verify Account

Paste Auth ID and Auth Token

plivo youremail@example.com [API Platform](#) [Account](#) Log Out

Dashboard Numbers Applications Endpoints Carriers Logs Demos Docs Support

Account: **ENABLED**

Time Zone: **GMT-0500**

Account Type: **STANDARD**

Auto Recharge: **SETUP NOW**

Add Credits

AUTH ID MANTI5NGVLMMMZYWY3OD

AUTH TOKEN ☒ Show

Yjg1NWy1ZWlyNTg4OGYyNTJmYWUzYjZkMzg5ODgw

Copy the Auth ID and Auth Token