

# Text Undeliverable Report

Last Modified on 11/03/2020 12:33 am EST

Go to the **Reports** (menu) > **Find Reports** > **Email/Text/Marketing** (left menu) > **Text** (tab) > **Text Undeliverable Report** to find messages that were undeliverable due to an invalid phone number or number that does not support text messaging or to find texts that were rejected by the number's phone provider as being suspicious or spam.

Text Undeliverable Report																																							
<div>← RETURN</div> <div>This report shows undeliverable phone numbers. ?</div> <div>View 1 - 3 of 3    Print    Export    Refresh   1 columns hidden    Show/Hide Columns    Restore Columns</div> <table><thead><tr><th></th><th>Phone Number</th><th>Type</th><th>First Name</th><th>Last Name</th><th>Attempts</th><th>Last Failure</th><th>Opt Out</th></tr></thead><tbody><tr><td>1</td><td>+17045558831</td><td><a href="#">Staff</a></td><td>Henry</td><td>Higgins</td><td>2</td><td>3/13/2020 3:34:14 AM</td><td><input type="checkbox"/></td></tr><tr><td>2</td><td>+17045550711</td><td><a href="#">Staff</a></td><td>Dianne</td><td>Harris</td><td>2</td><td>3/13/2020 3:34:14 AM</td><td><input type="checkbox"/></td></tr><tr><td>3</td><td>+17045554415</td><td><a href="#">Staff</a></td><td>John</td><td>Linton</td><td>1</td><td>3/13/2020 3:34:13 AM</td><td><input type="checkbox"/></td></tr></tbody></table>									Phone Number	Type	First Name	Last Name	Attempts	Last Failure	Opt Out	1	+17045558831	<a href="#">Staff</a>	Henry	Higgins	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>	2	+17045550711	<a href="#">Staff</a>	Dianne	Harris	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>	3	+17045554415	<a href="#">Staff</a>	John	Linton	1	3/13/2020 3:34:13 AM	<input type="checkbox"/>
	Phone Number	Type	First Name	Last Name	Attempts	Last Failure	Opt Out																																
1	+17045558831	<a href="#">Staff</a>	Henry	Higgins	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>																																
2	+17045550711	<a href="#">Staff</a>	Dianne	Harris	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>																																
3	+17045554415	<a href="#">Staff</a>	John	Linton	1	3/13/2020 3:34:13 AM	<input type="checkbox"/>																																

Check the **Opt Out** check box to prevent future texts from being sent to undeliverable numbers.



Save this as a frequently used report! Click the heart (icon) next to a report name, the heart will change to red and the report will be listed under the **Reports** (menu) > **My Reports** for quick and easy access!