## Aged Fees Report (Who Owes you Money - Detail)

The **Aged Accounts Details** report provides you with a list of aged unpaid fees, by family, using the filters (<u>Search Criteria</u>) you select. Fees age from their transaction date and display in number of days owing.

You can find this report by going to the *Reports (menu)* > *Find Reports* > *Transactions/Financials Reports (left menu)* > *Recommended (tab)* > *Aged Accounts Details (Aged Fees).* 

- ★ Create a detailed listing of aged unpaid fees by family, including balances. Accountants refer to this as an aged Accounts Receivable report.
- ★ Use the *Fee Date from* and *through* Search Criteria to generate a listing of aged unpaid fees that were posted during a specified time period.
- ★ Streamline collections with the ability to filter for overdue fees and email the families directly from the report results!



Save this as a frequently used report! Click the heart (icon) next to a report name, the heart will change to red and the report will be listed under the *Reports* (*menu*) > *My Reports* for quick and easy access!

## **Business Scenario**

You would like to see how many families have overdue fee balances (> 90 days) and send them a past due email reminder. To create this report, select the following Search Criteria: *Age of fees in days*. > **90 Days**.

## Search Criteria

You can filter your list of families using any or all of the Search Criteria and Jackrabbit will compile a report of families who meet ALL of the criteria chosen.

Search Criteria <b>Q</b> Favorites Save Favorites	s × Refresh ?
This report displays unpaid fees based on search criteria b	elow.
Family Search Criteria	
Do you want to sho	ow all families or only those with unpaid fees?
	Show all families
6	Only show families with unpaid fees
Family Location	T
Family Status	T
Age of fees in days	> 90 Days 🔻
Balance from	1.00 through
ePayment Method	ePayment Schedule
Enrolled in Class Category 1	Class Session
Select Family	Q Clear
Transaction Search Criteria	
Fee Date from	mm/dd/yyyy 💼 through mm/dd/yyyy 💼
Transaction Type	
	Adjustment (Debit) April Annual Membership (Debit) August
	Birthday Party (Debit) December
	Booster Fee (Debit)   Subtype Drop-in
Session	Ŧ
Fee Amount from	1.00 through
	✓ SUBMIT
	(III)
	-



Always be sure a family's payments have been properly applied to fees. Fees that do not have a payment linked to them will be included in this report because they are still considered unpaid. See **Fee Linking Explained** for more information.

## **Report Results**

The report results can be further customized with the ability to show or hide columns of information, sort columns, or modify column width.

Aged Ac	coun	ts Details								
← RETURN ✓ Show Family B Show Fees wit		Totals			se	lecting whi	our report l ich columns n to display	of		
View 1 - 20 of 20		🛢 Print 🖻 Exp	ort Ø Refresh 4 colu	mns hidden 🔳 Show/Hide Co	lumns 🖓	Restore Co	lumns			
Family	Status	Billing Contact	Billing Contact Email	Students	Date	Amt	Amt Paid	Amt Owed	Days	Email All
Brown	Active	Janice Brown	jbrownsemail@email.com	Samantha, Leslie	6/1/2019	150.00	0.00	150.00	114	•
				Brown Balance: 635.00		150.00	0.00	150.00		
Clements	Active	Alane Clements	aclements@email.com	Jennifer	5/1/2019	250.00	0.00	250.00	145	
				Clements Balance: 446.88		250.00	0.00	250.00		
Dierksen	Active	Marlene Dierksen	jlintonjr@outlook.com	Amanda, Sarah, David, Dylan	6/1/2019	64.12	0.00	64.12	114	

- Email directly from the report results. Use the checkbox in the *Email All* column to select the contacts you would like to email. Click the **Email** button to open the Jackrabbit email editor and select an email template or create a new email message. A history of this email is kept in the *Family* record, *Misc* tab> *View Sent Emails* for 180 days.
- Click the **Show/Hide Columns** button, to select which columns of information you want displayed.

	Show/Hid	Show/Hide	Columns			×	1
Bi	g Cont Email	Uncheck columns and click the "Apply" button to hide columns. Click the "Apply & Save" button to save these settings for your User ID.					
jbro	wnsemail	Check All	Uncheck All			In this example,	1
acle	ments@e	Billing C	ontact ontact Email	<ul> <li>I</li> <li>I</li></ul>	Subtype Amt Amt Paid Amt Owed Days	4 columns of information are hidden. The <i>Restore</i> <i>Columns</i> button	F
n jlinte	onjr@out	Home Plane Plan			in the report can	ı F	
n jlinte	onjr@out	Date Type				be used to add them back.	F
n jlinte	onjr@out	Apply 🖊	Apply & Sav	e 🖬	Cancel x		ł
							đ

- Select **Apply** to have these selections applied to only the report you are currently viewing.
- Select Apply & Save to have these selections applied and saved for your User ID. When logged in as your User ID, you will see only the columns of information you chose previously. Other Users will see the columns they selected and saved, which may differ from yours.